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**From:** Stevenson, Allan (DPH)  
**Sent:** Tuesday, March 18, 2008 10:50 AM  
**To:** Nassif, Julianne (DPH); Pribeck, Kristen (DPH)  
**Cc:** Hanchett, James (DPH); Salem, Sharon (DPH)  
**Subject:** FW: Bench Repair/Exchange Paperwork  
**Attachments:** 08-21-07\_US-NAFRC\_3in1.pdf

Hi Julie,

Attached is the quote to repair the injector tower (model G2613A) for our GC/MS. Basically what it says is that a repair costs \$905 plus \$185 for a loaner and shipping. An exchange for a rebuilt injector is \$1485 including shipping. Last time it broke we did the repair. The injector is working intermittently right now.

Cam

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**From:** [support@agilent.com](mailto:support@agilent.com) [<mailto:support@agilent.com>]  
**Sent:** Tuesday, March 18, 2008 10:21 AM  
**To:** Stevenson, Allan (DPH)  
**Subject:** Bench Repair/Exchange Paperwork

Allan,

Please fill out the forms and return to the Field Repair Group as per the instructions in the attached paperwork.

Service Request Numbers: 1-1244716933.

If you need more information, please call 800-227-9770 and choose Option 3 for Instrument Service and Support.

Ed DiEgidio  
Customer Support Engineer  
Tel (800) 227-9770, option 3  
Email: [support@agilent.com](mailto:support@agilent.com)



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